



MARKET LOCATIONS:
CROWLEY • LAFAYETTE • LAKE CHARLES • SULPHUR

December 22, 2009

To Whom It May Concern:

Please let this letter serve as my recommendation of Shy Tittlebaum, both personally and with her association at Crescent Mortgage Company.

I've had the privilege of working with Shy in the mortgage business for the past six years, and I've come to know her to be very knowledgeable and professional in her work. As a client, I feel that she is genuinely concerned, and has taken the customer service concept to new levels.

Prior to working with Shy at Crescent Mortgage, I had been a client of TBW. Shy immediately came to my rescue, offering her assistance and support every step of the way. It was a very difficult and tumultuous time, but with Shy's help, I was able to accommodate every customer and get each of their loans closed, much to the satisfaction and relief of everyone involved. I truly feel that I couldn't have done it without her...I've become a loyal customer!

As a Manager myself, I've come to recognize that good employees are a company's greatest asset. I would certainly place Shy in that category.

Sincerely,

Mary H. Cordwell
Vice President
Branch Manager & Mortgage Lender

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